

Dear Manassas Park Fire Department,

Last Friday, October 29, 2010 at approx. 5:00 PM, we discovered smoke in the basement of our home at [redacted] and had to make our first call to you for assistance. Not only was your response very prompt, all of you were very professional, yet down-to-earth and very reassuring and we really appreciate that. Through your investigation we learned that the problem was electrical in nature, which we suspected, but you confirmed it for us. We are now able to take the proper steps to insure our safety, the safety of our pets and our home, with all that was going on we did not get any of your names but we want to thank each of you for being there for us. Please have some pizza on us with the enclosed gift cards. It's just a small token but we really can't thank you enough.

We were able to get an electrician out that same night who looked at a few things, including the GFI's, added a breaker and told us it was safe for us to stay here.


Since the source of the smoke still had not been determined, we called another electrician, who did an electrical inspection today. The main "suspect" of our smoky basement is believed to be our sump pump, which we never would have thought of and is going to be replaced - hopefully today. The problem with our sump pump is that the float was sticking, causing the sump pump to run continuously with no water. When the electrician tested it, smoke could be seen coming out of the float, rather than the sump pump. In addition to that, there are a few other minor precautions our electrician is working on for us.

Again, we want to thank ALL of you for being there for us last week and thank you to the whole Manassas Park Fire Department for your service to our community.

Sincerely,

CITIZEN COMMENDATION FORM

File commendations about police department employees on this form. Return the completed forms to the duty shift supervisor (Lieutenant/Sergeant), Captain Goodwin, or Major Mathews at Manassas Park Police, 329 Manassas Dr., Manassas Park, VA 20111

INVOLVED OFFICER/EMPLOYEE(S) INFORMATION			
Name: There were several officers, unfortunately we did not get their names			
Name:			
PERSON MAKING THE COMMENDATION			
Name:		Phone:	
Address: Matthew Drive, Manassas Park, VA 20111		Phone:	
<p>Please provide as much information about the reason you were contacted by the officer/employee. Specific information about the date, time, and location will help in locating computer-based information if you do not know the officer/employee's name.</p>			
Date of Contact: 10/29/2010		Approximate Time:	
		5:00 PM	
		AM/PM	
Location Contacted:		Matthew Drive, Manassas Park, VA 20111	
Reason for the Commendation: (Attach additional pages if needed)			
<p>Last Friday, October 29, 2010 at approximately 5:00 P.M., we discovered smoke in the basement of our house and had to make our first ever call to the Manassas Park Fire Department for assistance. Although this was a fire call, several of the Manassas Park Police Officers were the first to arrive, assuring us that the Fire Department was on their way and they also arrived within minutes. Unfortunately we did not get any of the names of the police officers who arrived that evening, but all who came were very professional, yet down-to-earth and very reassuring, and we really appreciate that and would like to thank each and every one of them for being there for us last Friday in addition to the whole Manassas Park Police Department for your service to our community.</p> <p>Sincerely,</p> <p style="text-align: center;">  I _____ </p>			

Submitted By: Holly Giehler Date: 11/4/2010